

## Product Disclosure Statement

This Product Disclosure Statement (PDS) is to be read in conjunction with the Lady Gowrie Tasmania Inc. (RTO 45602) Trading as Gowrie Training & Consultancy, policies and procedures, information and marketing pertaining to the training and assessment services provided by the Gowrie Training & Consultancy team.

Gowrie Training & Consultancy is a division of Lady Gowrie Tasmania that delivers and manages the RTO operations including quality and compliance requirements.

Gowrie Training & Consultancy information, marketing, policies and procedures are those branded with the RTO Registration Number of RTO Legal Entity, Lady Gowrie Tasmania Inc.

Testamurs and Statement of Attainments will contain the Legal Entity brand of Lady Gowrie Tasmania Inc.

This Product Disclosure Statement is provided to assist you to make an informed decision about our qualification products.

Our current training products include:

- CHC30121 – Certificate III in Early Childhood Education and Care
- CHC50121 – Diploma of Early Childhood Education and Care

HLTAID012 *Provide an emergency first aid response in an education and care setting* (a core unit of competency within the Certificate III qualification above) is the responsibility of the workplace and/or the learner to undertake with their preferred provider. Gowrie Training & Consultancy will issue a Credit Transfer for this when evidence of completion has been provided.

The training product delivery modes, duration and other important information are outlined in the Learner Handbook available on the web site at [www.gowrieconsultancy.com.au](http://www.gowrieconsultancy.com.au) and on Canvas, a Learner Management System (LMS).

Fees and charges information is outlined in our training product information and marketing materials whether in print or digital form. For additional details please also refer to the Schedule of Fees and Charges which includes information on Fee Refunds available at [www.gowrieconsultancy.com.au](http://www.gowrieconsultancy.com.au)

As an RTO, Gowrie Training & Consultancy is required to comply with the Standards for Registration and Australian Consumer Law (ACCC).

Learners are entitled to a cooling off period from the time of enrolment application and acceptance of enrolment as per the ACCC requirements. For more information, please see [www.accc.gov.au](http://www.accc.gov.au)

Complaints can be lodged on the complaint form located on [www.gowrieconsultancy.com.au](http://www.gowrieconsultancy.com.au) or through contacting the RTO at [rto@gowrie-tas.com.au](mailto:rto@gowrie-tas.com.au) or (03) 62306824.

For further information to ensure you can make a fully informed decision please feel free to contact us directly by email at [rto@gowrie-tas.com.au](mailto:rto@gowrie-tas.com.au) or by phoning us (03) 62306824.

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